

# **Warren R. Helfrich, PhD**

## **Curriculum Vitaé**

190 Middle Bench Road

Penticton, BC, V2A 8S7

Ph: (250) 486 8840 E-mail: warren@vip.net

### **CORE COMPETENCIES**

- Strong, proven leadership abilities.
- Excellent communication and facilitation skills.
- Advanced writing, program evaluation, and organizational development skills.

### **EDUCATION**

<b>2006 - 2012</b>	<b>PhD, Social Work – University of Calgary</b>
<b>1998 - 1999</b>	<b>Master of Social Work - University of Toronto</b>
<b>1995 - 1997</b>	<b>Bachelor of Social Work - University of Calgary</b>
<b>1988 - 1993</b>	<b>Bachelor of Arts with Distinction - University of Calgary</b> <i>Major in Sociology, Concentration in Work, Organizations &amp; Leisure</i>

### **CAREER**

<b>Nov. 2007 - Present</b>	<b>Owner &amp; Principal, WRH Consulting Inc.</b> <i>Program Evaluation, Strategic Planning, Training, &amp; Accreditation</i>
<b>Oct. 2019 – Oct. 2021</b>	<b>Provincial Director of Evaluation &amp; Quality Improvement</b> <i>Providence Health Care – Foundry Central Office</i>
<b>Sept. 2009 – Dec. 2009</b>	<b>Sessional Instructor, University of Calgary</b> <i>Faculty of Social Work MSW Program, Leadership Theory &amp; Methods</i>
<b>Sept. 2004 – Nov. 2007</b>	<b>BC General Manager</b> <i>Canadian Outcomes Research Institute</i>
<b>Oct. 2002 – Dec. 2004</b>	<b>Director of Clinical Services</b> <i>Okanagan Boys &amp; Girls Clubs</i>
<b>Sept. 2000 – Sept. 2002</b>	<b>Director of Programs</b> <i>Families First Resource Society</i>
<b>Nov. 1999 – Aug. 2000</b>	<b>Family Support Worker</b> <i>Families First Resource Society Intensive Family Preservation Program</i>

Oct. 1998 – Apr. 1999	<b>Research Associate</b> <i>Canadian Incidence Study of Child Abuse and Neglect (1<sup>st</sup> Cycle)</i>
May 1996 – Nov. 1999	<b>Child &amp; Youth Worker</b> <i>Hull Homes, Calgary</i>
Dec. 1994 – Aug. 1998	<b>Youth Worker (casual), Foster Care Support Worker</b> <i>Boys &amp; Girls Clubs of Calgary</i>

## **EVALUATION & PROJECT MANAGEMENT**

July 2018 – Nov. 2019	<b>Foundry BC Evaluation</b> <i>Evaluation Lead (contracted) – oversee the ongoing evaluation of a Provincial network of one-stop youth health and social service centres.</i>
July 2014 – Mar. 2016	<b>Children &amp; Youth with Complex Care Needs (MCFD)</b> <i>Project Manager – Develop and implement an integrated network of services for children and youth with severe developmental and/or behavioral challenges</i>
Jan. 2010 – June 2012	<b>Residential Review Project</b> <i>Project Co-Coordinator – Joint project between the Federation of Community Social Services of BC and the Ministry of Children and Family Development to review residential services delivered in the Province of BC</i> <a href="https://www2.gov.bc.ca/assets/gov/family-and-social-supports/services-supports-for-parents-with-young-children/reporting-monitoring/02-residential-review-project/resrevproject_final_report.pdf">https://www2.gov.bc.ca/assets/gov/family-and-social-supports/services-supports-for-parents-with-young-children/reporting-monitoring/02-residential-review-project/resrevproject_final_report.pdf</a>
Mar. 2008 – Dec. 2012	<b>Applied Promising Practices in Child &amp; Family Services Project</b> <i>Project Lead – HRSDC Funded Project with the Canadian Outcomes Research Institute &amp; the Federation of Child &amp; Family Services of BC</i>
June 2006 – Nov. 2008	<b>Penticton Indian Band Footprints to Technology Program Evaluation</b> <i>Evaluation Consultant</i>
June 2007 – Sept. 2008	<b>Introducing CARF Accreditation into the Long-term Care Sector in Ontario – Pilot Project Evaluation</b> <i>Evaluation Consultant, Canadian Outcomes Research Institute</i>
Jan. 2006 - Jan. 2007	<b>Boys &amp; Girls Clubs of BC Summer Programs Evaluation</b> <i>Primary Investigator, Boys &amp; Girls Clubs of British Columbia</i>
May – July 2005	<b>Interior Health Authority Child Health Newsletter Evaluation</b> <i>Co-Investigator, BC Interior, Public Health Division, “Stan &amp; Fran Newsletter”</i>

## PUBLICATIONS

### Peer Reviewed Publications

Mathias, S., Tee, K., **Helfrich, W.**, Gerty, K., Chan, G., Barbic, S.P. (2022). Foundry: Early learnings from an implementation of an integrated youth service network. *Early Intervention in Psychiatry*, 16:410-418.

Salmon A, Fernando S, Berger M, Tee K, Gerty K, **Helfrich W**, Liversidge P. Distributive Leadership Within an Emerging Network of Integrated Youth Health Centres: A Case Study of Foundry. *International Journal of Integrated Care*, 2020; 20(4): 19, 1–9. DOI: <https://doi.org/10.5334/ijic.4709>

Halsall, T, Manion, I, Mathias, S, Robeson, P, Benlamri, M, **Helfrich, W**, Iyer, S.N., Purcell, R, Henderson, J. Frayme: Building the structure to support the international spread of integrated youth services. *Early Intervention in Psychiatry*. 2020; 14: 495– 502. <https://doi.org/10.1111/eip.12927>

Trocmé, N., Fallon, B., MacLaurin, B., Daciuk, J., Bartholomew, S., Ortiz, F., Thompson, J., **Helfrich, W.** (2002). 1998 Ontario Incidence Study of Reported Child Abuse and Neglect. Toronto, ON: Centre of Excellence for Child Welfare, Faculty of Social Work, University of Toronto.

Friesen, B., & **Helfrich, W.** (1998). Social Justice and Sexism for Adolescents: A Content Analysis of Lyrical Themes and Gender Presentations in Canadian Heavy Metal Music, 1985 – 1991. in Epstein, J. (Ed.) *Youth Culture: Identity in a Postmodern World*. Malden, MA: Blackwell Publishers.

### Professional Publications

**Helfrich, W.**, Oyedele, S., Banjo, J., Salmon, A., Tee, K., Mathias, S. (2018). Foundry Early Learnings: Proof of Concept Evaluation Report. Vancouver: Foundry. 78 pgs.

**Helfrich, W.** (2009). Does the Organization Matter? An Examination of the Link Between Organizational Management Practices and Client Outcomes. Victoria, BC: Federation of Child & Family Services of BC Research to Practice Network.

**Helfrich, W.**, & Burt, C. (2006). Demonstration of a Framework for Human Service Best Practice Identification in British Columbia. Calgary, AB: Canadian Outcomes Research Institute.

**Helfrich, W.** (2005). A Study of Homelessness in the South Okanagan. Oliver, BC: South Okanagan Homelessness Stakeholders Committee.

**Helfrich, W.** (1999). A Preliminary Profile of Participating Workers. Newsletter of the Canadian Incidence Study of Reported Child Abuse & Neglect. February (Second Issue).

## CERTIFICATIONS

<b>October 2019 - Present</b>	<b>Certified Dare to Lead™ Facilitator</b> <i>Training and certification program for leadership and organizational development professionals, based on the research of Dr. Brené Brown</i>
<b>June 2000 - Present</b>	<b>Registered Clinical Counsellor (#1462)</b> <i>British Columbia Association of Clinical Counsellors</i>
<b>June 2007 - Present</b>	<b>Accreditation Surveyor (#16080)</b> <i>Behavioral Health, Child and Youth Services, Employment &amp; Community Services</i> <i>CARF International</i>

## AWARDS & SCHOLARSHIPS

<b>2009</b>	<b>Queen Elizabeth II Graduate Scholarship</b> <i>University of Calgary</i>
<b>1998</b>	<b>Graduate Bursary Award</b> <i>University of Toronto</i>
<b>1997</b>	<b>Marjorie Lukey Academic Award</b> <i>University of Calgary</i>