

Warren R. Helfrich

Curriculum Vitaé

154 Uplands Place

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SKILLS INVENTORY

- Excellent communication and facilitation skills.
- Strong, proven leadership abilities.
- Advanced writing, research and program evaluation skills.

EDUCATIONAL BACKGROUND

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| 2006 - 2012 | PhD, Social Work |
| 1998 - 1999 | Master of Social Work - University of Toronto |
| 1995 - 1997 | Bachelor of Social Work - University of Calgary |
| 1988 - 1993 | Bachelor of Arts with Distinction - University of Calgary <i>Major in Sociology, Concentration in Work, Organizations & Leisure</i> |

PROFESSIONAL EXPERIENCE

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|--------------------------------|---|
| Nov. 2007 - Present | Principle, WRH Consulting <i>Program Evaluation, Training, & Research</i> |
| Sept. 2009 – Dec. 2009 | Sessional Instructor, MSW Program <i>Faculty of Social Work, University of Calgary (Leadership Theory & Methods II)</i> |
| Sept. 2004 – Nov. 2007 | BC General Manager <i>Canadian Outcomes Research Institute</i> |
| Oct. 2002 – Dec. 2004 | Director of Clinical Services <i>Okanagan Boys & Girls Clubs</i> |
| Sept. 2000 – Sept. 2002 | Director of Programs <i>Families First Resource Society</i> |
| Nov. 1999 – Aug. 2000 | Family Support Worker <i>Intensive Family Preservation Program - Families First Resource Society</i> |
| Oct. 1998 – Apr. 1999 | Research Associate <i>Canadian Incidence Study of Child Abuse and Neglect (1st Cycle)</i> |
| May 1996 – Nov. 1999 | Child & Youth Worker <i>Hull Homes, Calgary</i> |

Dec. 1994 – Aug. 1998 **Youth Worker, Foster Care Support Worker**
Boys & Girls Clubs of Calgary

EVALUATION & PROJECT MANAGEMENT EXPERIENCE

Jan. 2010 – Dec. 2011 **Residential Services Review**
Project Co-Coordinator – Joint project between the Federation of Community Social Services of BC and the Ministry of Children and Family Development

Mar. 2008 – Current **Applied Promising Practices in Child & Family Services Project**
Project Lead – HRSDC Funded Project with the Canadian Outcomes Research Institute & the Federation of Child & Family Services of BC

June 2006 – Nov. 2008 **Footprints to Technology Program Evaluation**
Evaluation Consultant to the Penticton Indian Band

June 2007 – Sept. 2008 **Introducing CARF Accreditation into the Long term Care Sector in Ontario – Pilot Project Evaluation**
Evaluation Consultant, Canadian Outcomes Research Institute

Jan. 2006 - Jan. 2007 **Boys & Girls Clubs of BC Summer Programs Evaluation**
Primary Investigator, Boys & Girls Clubs of British Columbia

May – July 2005 **Interior Health Authority Child Health Newsletter Evaluation**
Co-Investigator, BC Interior, Public Health Division, “Stan & Fran Newsletter”

Dec. – May 2005 **Homelessness in the South Okanagan – Needs Assessment**
Primary Investigator, Desert Sun Counselling Society, Oliver/Osoyoos BC

Jan. – Dec. 2004 **Developing Outcomes Capacity in Community Agencies Project**
Primary Investigator, United Way of the Central & South Okanagan/Similkameen

PUBLICATIONS

Peer Reviewed Publications

Trocmé, N., Fallon, B., MacLaurin, B., Daciuk, J., Bartholomew, S., Ortiz, F., Thompson, J., **Helfrich, W.** (2002). 1998 Ontario Incidence Study of Reported Child Abuse and Neglect. Toronto, ON: Centre of Excellence for Child Welfare, Faculty of Social Work, University of Toronto.

Friesen, B., & **Helfrich, W.** (1998). Social Justice and Sexism for Adolescents: A Content Analysis of Lyrical Themes and Gender Presentations in Canadian Heavy Metal Music, 1985 – 1991. in Epstein, J. (Ed.) Youth Culture: Identity in a Postmodern World. Malden, MA: Blackwell Publishers.

Professional Publications

Helfrich, W. (2009). Does the Organization Matter? An Examination of the Link Between Organizational Management Practices and Client Outcomes. Victoria, BC: Federation of Child & Family Services of BC Research to Practice Network.

Helfrich, W., & Burt, C. (2006). Demonstration of a Framework for Human Service Best Practice Identification in British Columbia. Calgary, AB: Canadian Outcomes Research Institute.

Helfrich, W. (2005). A Study of Homelessness in the South Okanagan. Oliver, BC: South Okanagan Homelessness Stakeholders Committee.

Helfrich, W. (1999). A Preliminary Profile of Participating Workers. Newsletter of the Canadian Incidence Study of Reported Child Abuse & Neglect. February (Second Issue).

PROFESSIONAL AFFILIATIONS

June 2000 - Present **Registered Clinical Counsellor (#1462)**
British Columbia Association of Clinical Counsellors

June 2007 - Present **Accreditation Surveyor, (#16080)**
*Behavioral Health, Child and Youth Services, Employment & Community Services
CARF International*

AWARDS & SCHOLARSHIPS

2009 **Queen Elizabeth II Graduate Scholarship**
University of Calgary

1998 **Graduate Bursary Award**
University of Toronto

1997 **Marjorie Lukey Academic Award**
University of Calgary